



- Leading by KPIs -





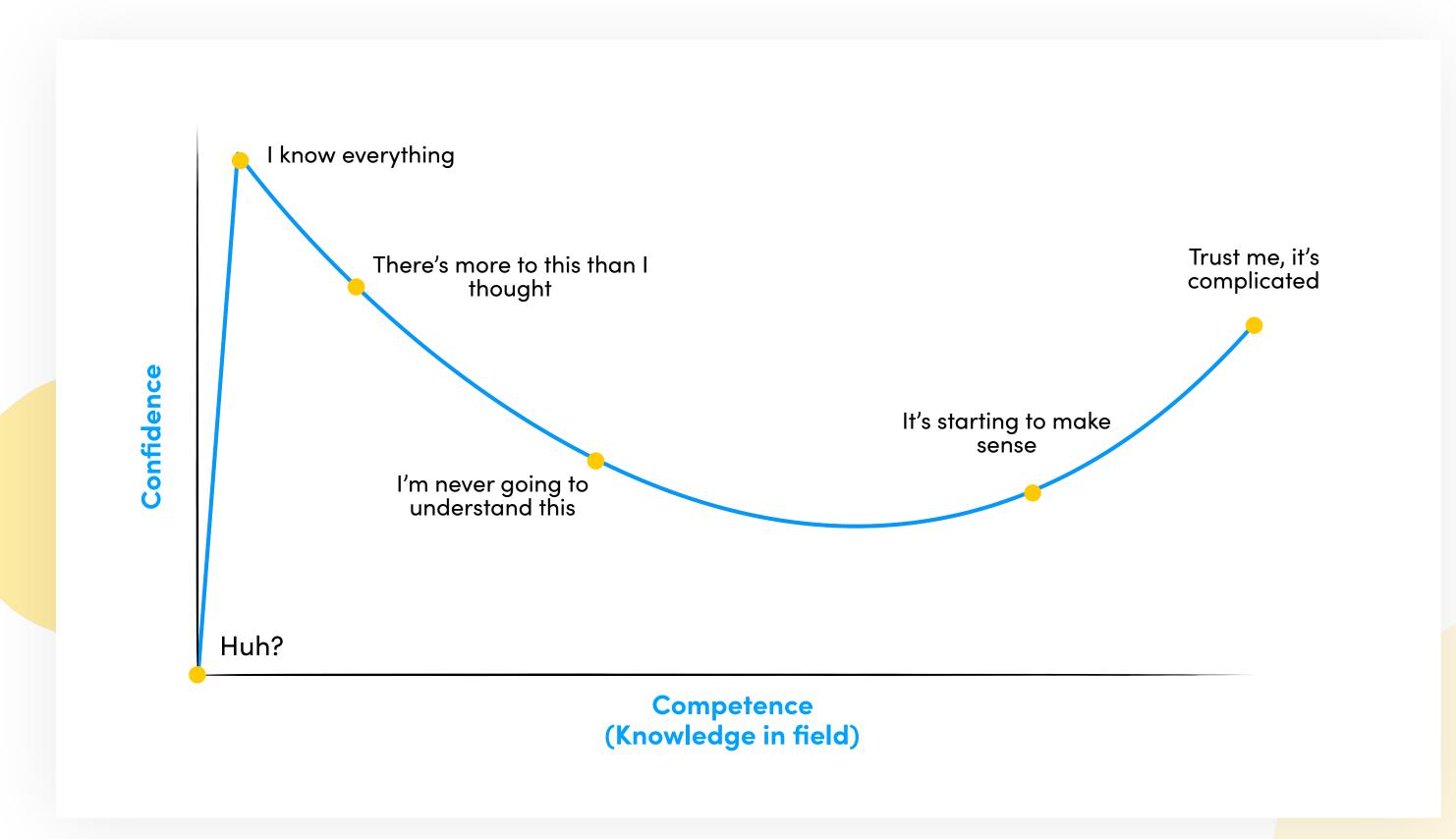
# KPIs that run the company

Roy Mann, Co-Founder & CEO, and Eran Zinman, Co-Founder & CTO, at monday.com



## The Dunning-Kruger Effect





## Dashboard Evolution: Company Metrics 2013





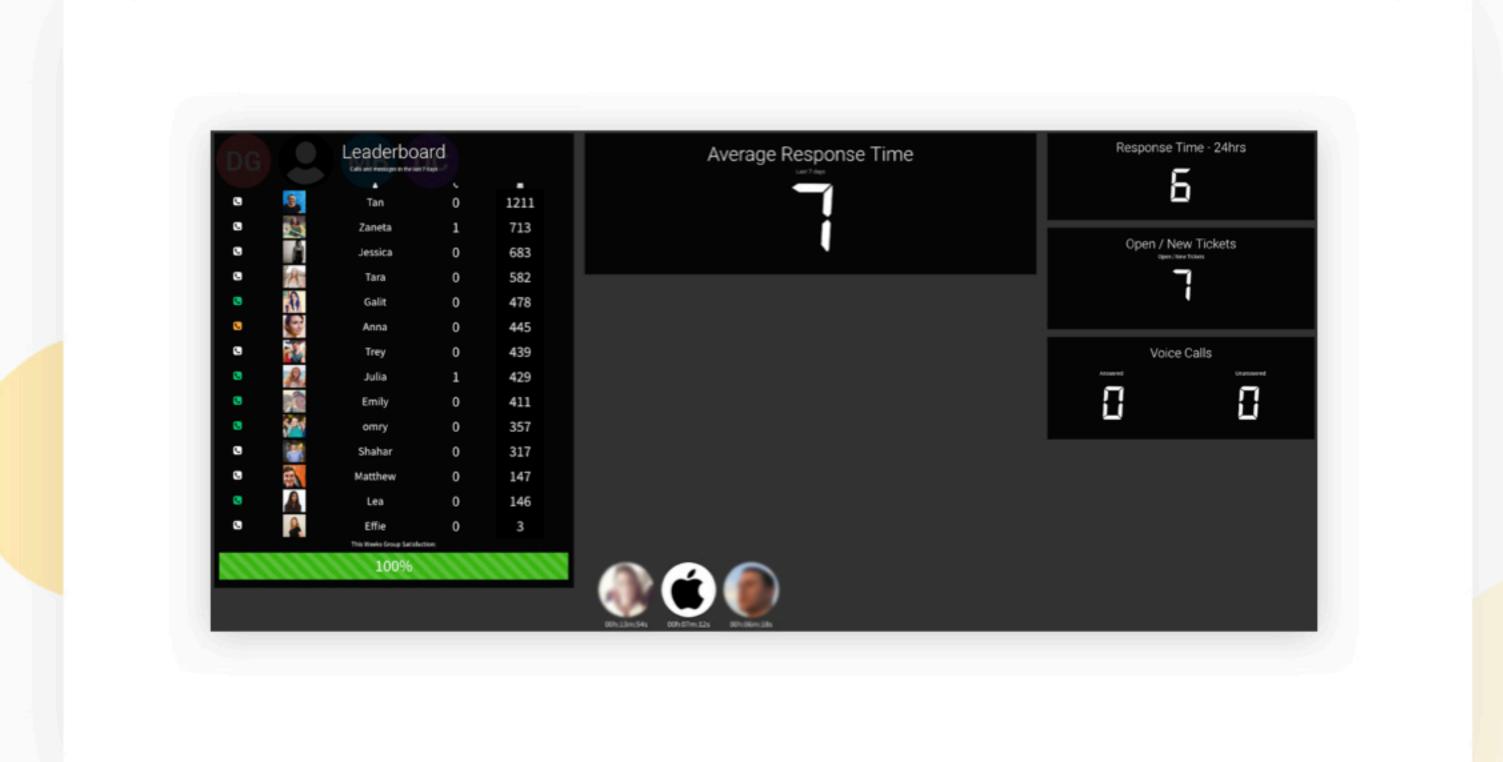
### Dashboard Evolution: Company Metrics 2019





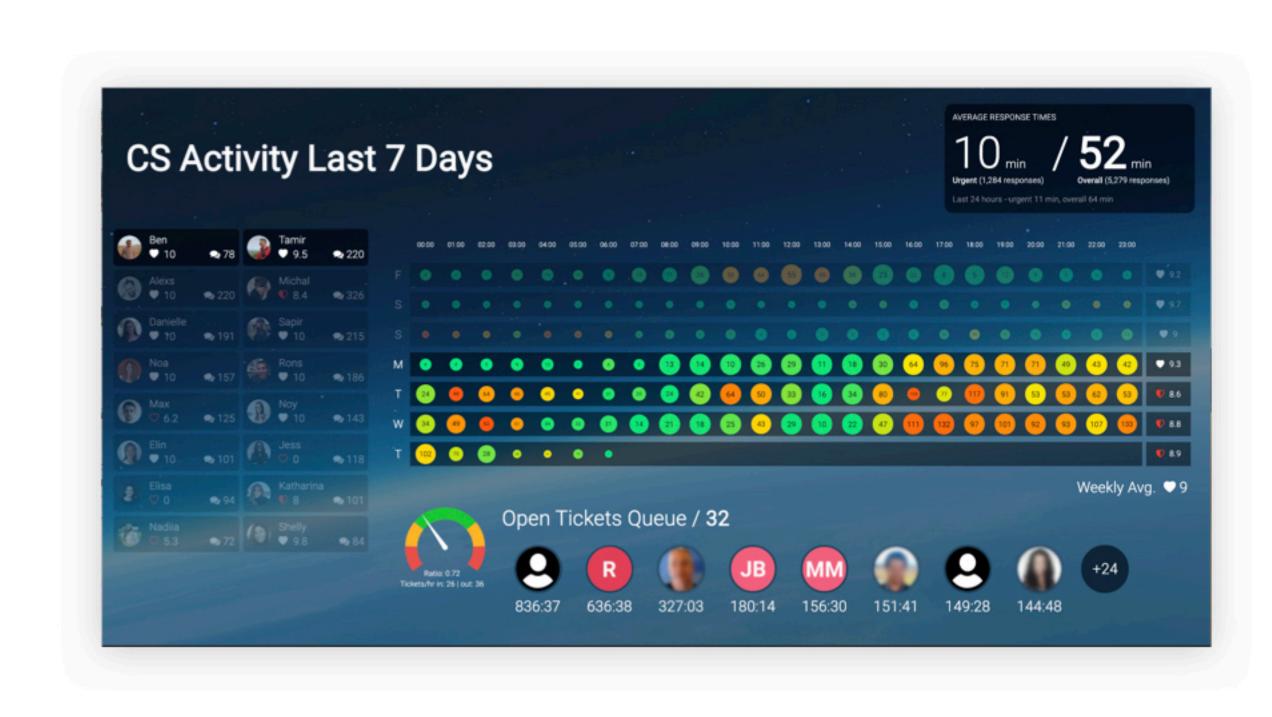
#### Dashboard Evolution: Customer Success Metrics 2017





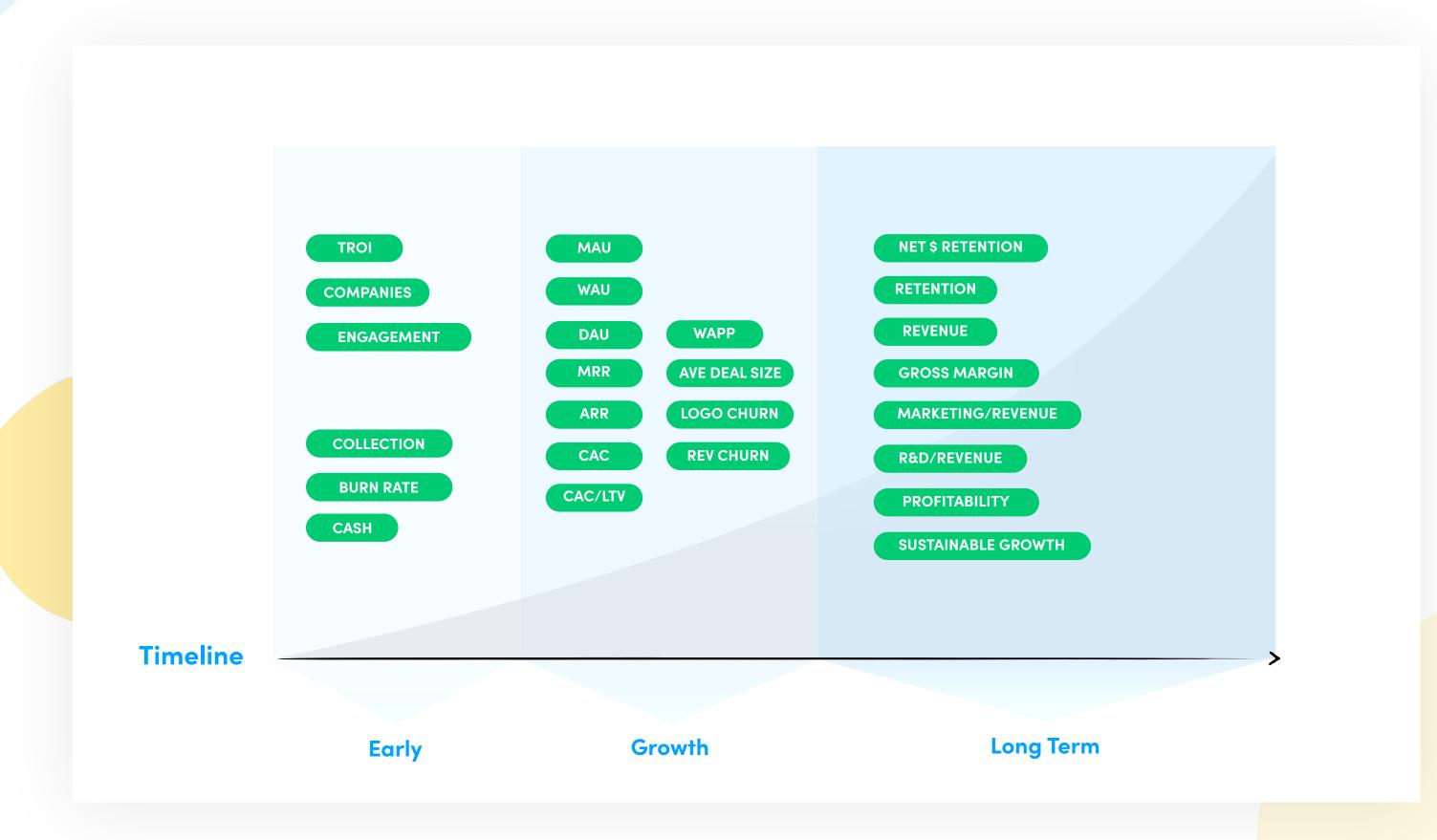
#### Dashboard Evolution: Customer Success Metrics 2019





#### **Evolution of KPIs**







# Thank you for coming

